

CREDIT MEMO PROCESSING

We are advising users not to do a Credit Memo (PCHL1700) using a "Y" in the OPEN PO indicator field if the Purchase Order (PCHL2340) or Direct Purchase Order (PCHL2360) has been closed in a prior year. If you do a Credit Memo to open a PO or DPO closed in a prior year and then try to do a voucher or change order, an F10 error message will be received. No further processing can be done on this PO or DPO.

Users should still be able to do credit memos with "N" in the OPEN PO or DPO indicator field.

MAIN is researching this problem. In the interim, users should not attempt to open POs closed in a prior year using the Credit Memo process.

This page last updated 06/18/2001 10:42:00.